



**CARILLON® ERP**  
Food & Beverage Industry



“Not only is the system itself much faster than our old system, but the process I have to go through is simpler and more intuitive. I used to have to go in and out of so many windows to complete a simple financial statement inquiry, but now it’s so easy.”

Janet Moore, Moore Sonic Group

## Enterprise Resource Planning

Carillon<sup>®</sup> ERP is a fully integrated Enterprise Resource Planning (ERP)/Accounting and Contact Relationship Management (CRM) solution. ERP is business process management software that provides an integrated view of core business processes. An ERP system can help take your business to the next level.

## Interfaces Seamlessly with MICROS<sup>®</sup>, OrderMatic<sup>®</sup> and Eight<sup>™</sup>

Carillon ERP is an ideal back office solution for companies in the food and beverage industry because of our tight integration with leading restaurant systems. Carillon interfaces seamlessly with OrderMatic, MICROS and Eight. This saves you from having to rekey information and helps ensure that your information is accurate. With Carillon, you have an ERP system that is scalable, adaptable to your unique requirements and easy to use.

“The ability to integrate with the software at our store made Carillon ERP stand out above other packages. We like that we are able to pull data over from System Eight and OrderMatic to Carillon without having to rekey information.”

Brooke Kinslow Case, Kinslow Sonic Group



## Unmatched Functionality

You won't find an ERP system with more functionality than Carillon ERP. We can say that because every non-proprietary enhancement made for every client over the past 20 years has been built into the core Carillon ERP system. So the only functionality we don't have is functionality that no one has asked for in the past 20 years!

We severely limit the need for third-party add-ons. For the few third-party add-ons we do support, like fully integrated document imaging through KwikTag<sup>®</sup>, the interfaces are maintained by Carillon. So you'll never need to worry about problems upgrading those third-party add-ons.

- **Multicompany Functionality**

Carillon ERP allows you to have unlimited companies and unlimited branches within a company. You will never have to log out just to switch the company you want to process or see. In fact, with Carillon's Multiple Document Interface, you can have multiple companies' information on the screen at the same time. Organizations with multiple companies, such as franchises, save time with Carillon because they are able to manage all of their companies at once, rather than having separate logins and databases for each company.

- **Intercompany Functionality**

With Carillon ERP, when you get an invoice that needs to be applied to multiple stores, you won't have to go in and enter vouchers multiple times. Any company may process other companies' payables or receivables and Carillon will automatically create the appropriate intercompany payables and receivables. This means that you can split one vendor invoice amongst multiple companies. For example, if your location were to buy new uniforms in bulk on one invoice, you can allocate that cost to multiple restaurant locations. You can also have one company write checks to pay other companies' vendors.

## Approval Process

Almost every transaction in the Carillon ERP system has an optional, security controlled approval process attached to it. If you want someone to only be able to enter unapproved transactions and then have someone else approve them, Carillon provides that functionality.



“With Carillon ERP, we are able to get a lot more work done in less time and we've lowered the number of errors that we were making. And really, our whole atmosphere has just been a lot better. We're not as rushed and stressed trying to get things done because now we're more ahead of the game instead of behind.”

Debra Kinslow, Kinslow Sonic Group

## Increase Productivity with Cost Effective Operations

### WebPack Online Portal

WebPack is Carillon ERP's online portal for employees, vendors and suppliers. It allows you to perform simple, secure and safe information inquiries, thereby minimizing the workload strain on your Accounting, Human Resources and Purchasing departments. Employees can update their personal information, print paystubs, get their W-2 forms, see their year-to-date payroll summaries, get employment verifications and more. Additionally, employees can make changes to their W-4 forms easily with WebPack. If an employee does not have Internet access, their supervisor can do any of these things for them.

WebPack isn't just for internal use. Vendors can see whether their payment has been processed and suppliers can see purchasing and payment information. WebPack frees up everyone's time for more important tasks.

### Document Imaging

Eliminate file cabinets and easily search, store, manage and send documents electronically with fully integrated document imaging through our interface to **kwiktag**.

Carillon ERP's integration with the document imaging system KwikTag also decreases the amount of time tasks take, reduces the amount of paper documents needed to be stored and can improve the way you do business. Other systems will make your corporate office wait for every invoice, employee hiring form and other paper information to be sent via snail mail. With Carillon, every location has the ability to scan documents into the system and every authorized user can see and print these documents right after they are scanned, no matter where they are located.

Document imaging also changes the way you deal with food order invoices. Some owners pay their food order invoices from all of their restaurants before actually seeing the invoices, because the payments are due the next day. With the addition of KwikTag, you can look at bills, correct any errors and make any additional changes before paying invoices rather than being out of pocket when issues arise.



## Instant Visibility Into Your Business' Past, Present and Future

### Real-Time Functionality

Some systems take a painfully long time to upload transactions. Updating data can be an overnight process and completing simple tasks could take hours. From its inception, Carillon ERP was designed to be used companywide and to process very large amounts of data with ease. This means those who use it will never experience their system “slowing down” like they may have before. This can have tremendous effects on your day-to-day business operations and productivity.

Unlike other systems, data entered into Carillon ERP gets posted immediately throughout the entire system; it does not require any push down from the server or batch processing. The transactions entered update immediately and are available literally right after it's entered. Due to the instantaneous updates, there is no need to go through the arduous process of year or month-end closing. You no longer have to close one period or year before working on another. This includes W-2s in payroll and 1099s in Accounts Payable, saving you countless overtime hours.

### Unlimited Years of History

Existing Carillon ERP clients have never had to purge any of their history. In fact, we've never had to write any purge routines for any of our clients.

Carillon was designed to support huge amounts of data spanning an unlimited number of years. Although some databases might occasionally require “tuning” to maintain performance, you should expect to be able to keep your historical data forever with Carillon ERP.

### Audit Trail Availability

You can certainly print all of your ledgers and journals as of the end of every period or year and stuff them into a file cabinet if you choose to support the paper industry, but there's no need to. With Carillon, you can print any part of your audit trail (ledgers and journals) as of any period or year in the past at any time.

Since you can also keep unlimited years of history online without purging, your audit trail will always be immediately available to you.

## U.S.A. Based Support

Carillon ERP was developed in the U.S.A. and is committed to providing the best U.S. based support. Every client is assigned and given direct telephone and email access to a developer, quality assurance tester and senior manager. You get to decide whom to contact on an issue-by-issue basis. That means the same people who are developing and testing Carillon ERP are providing end-user support.

This team is the same team that works with you on site during your implementation and follows up with you on site periodically, even after your initial implementation is complete. This makes your support team not only experts in how Carillon works, but also in how you are using it. This level of support is rare in this industry and is a major advantage of Carillon ERP.

*Carillon ERP also has one of the most robust ERP online support forums available.  
Please feel free to visit it at [www.carillon.info](http://www.carillon.info)*



**“The customer service has been great. All the people that we’ve dealt with are really good at taking your problem and getting it fixed immediately. There are not very many instances where we have to wait very long to get something resolved. Really, they’ve been great - I wouldn’t expect anything less.”**

**Brooke Kinslow Case, Kinslow Sonic Group**

## Success Story Highlights

### Geographic Location

Moore, Oklahoma

### Industry

Quick Service Restaurant

### Challenges

- Previous ERP system, Sage ERP 100<sup>®</sup>, operated on multiple databases and was slow and complex, which made everyday tasks a burden and hindered productivity
- Had to wait for data to update overnight and processing payroll took all day
- Payroll clerks were constantly burdened with requests from employees regarding hours, pay, taxes, etc.
- Lacked functionality like historical data storage, digital document upload and storage, employee information access and intercompany capabilities

### Strategy

- Enhance Carillon<sup>®</sup> ERP to meet all of Moore Sonic Group's needs, including a brand new interface with OrderMatic<sup>®</sup> and MICROS<sup>®</sup>
- Implement Know it **now**<sup>®</sup> management to ensure the ERP system provides the most accurate, up-to-date data instantaneously
- Find a company with excellent support for a quick, seamless implementation

### Benefits

- Carillon ERP's system operates on one database and is much quicker, simpler and more intuitive, allowing employees to be more productive
- With Carillon's real-time operation, data is updated and available immediately for any device in the system to access
- Writing checks, which used to take all afternoon, now takes 45 minutes or less
- The OrderMatic interface works flawlessly: the data uploads instantly instead of overnight and there are no problems with system updates or upgrades
- MICROS interface installed
- Every Moore Sonic Group employee (or supervisor) can access their employee information from any device using WebPack, Carillon's online web portal



## Carillon ERP Makes Everyday Tasks Less Tedious and Difficult

There are numerous reasons why companies make the decision to change their ERP system. Organizations site everything from the need for more functionality, to their ERP provider going out of business or changing the products they support, to the need for a truly real-time system that can provide instantaneous information.

For the Moore family, who owns over 30 Sonic<sup>®</sup> drive-ins in Oklahoma and Arkansas, they needed an ERP system that made everyday tasks less tedious and difficult than with their previous system, Sage ERP 100<sup>®</sup> (formerly MAS 90<sup>®</sup>). While this might sound like a somewhat trivial reason to switch ERP systems, consider that these problems pervaded every part of their system, greatly diminishing their productivity and, in turn, affected their profitability.

The difference between the two systems far exceeded the expectations of Kristi Bourne, the Office Manager and "second in command." **"You wouldn't believe how much faster and more intuitive Carillon ERP is than Sage ERP 100. I feel like we can actually do our own jobs as opposed to someone else's. We are so much more productive now!"** Carillon ERP not only has more functionality than most ERP products, especially Sage ERP 100, it also has real-time processing, excellent support and training and is one of the more intuitive and logical systems around. Carillon ERP was made to make your life easier and your business more effective and prosperous.

To read more about Moore Sonic's Success Story go to:  
[www.CarillonERP.com/moore-sonic](http://www.CarillonERP.com/moore-sonic)

## CARILLON<sup>®</sup> ERP

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for more information today!

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